

# Useful contacts

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## Prisoners Legal Service

PLS operates a free telephone advice line from prison on **Tuesdays & Thursdays** between 9:00am to 1:00pm.

Prisoners can call PLS using the **Arunta Prisoner Telephone System (PTS)** by:

1. entering their Inmate ID number
2. entering their four digit PIN
3. entering \*#05

Family and friends of prisoners seeking information about prison law matters can call the advice line 07 3846 5290 on Wednesdays between 6:30pm and 7:30pm only.

Email: [pls@plsqld.com](mailto:pls@plsqld.com)

## Sisters Inside

Brisbane Office:

326 Montague Road, West End

Phone: 07 3844 5066

Email: [admin@sistersinside.com.au](mailto:admin@sistersinside.com.au)

Townsville Office:

7 Woolcock Street, Hyde Park

Ph: 07 4772 4445

## MARA Project – Southeast Queensland Women’s Re-Entry Services

A women’s re-entry program that operates within Brisbane Women’s, Southern Queensland, Numinbah and Helena Jones Correctional Centre.

MARA provide both In-Reach and Outreach support, providing a wraparound holistic service, linking women to specialist supports in the community as required.

Phone: 0436 010 755

Email: [mara@sero4.com.au](mailto:mara@sero4.com.au)

## ATSILS

Toll Free: 1800 012 255 (24 hours, 7 days)

Email: [info@atsils.org.au](mailto:info@atsils.org.au)

## Legal Aid Queensland

Legal Aid Queensland provides a Prison Legal Advice Service to all prisoners in Queensland correctional centres. Legal information and advice is provided face-to-face, via videoconference or phone.

To place yourself on the prison legal advice list you must:

- call Legal Aid Queensland using the Prisoner Telephone System
  1. enter your Inmate ID number
  2. enter your four-digit PIN
  3. enter \*#04 OR
- speak to the correctional officer in your unit OR
- get a friend or family member to call Legal Aid Queensland on 1300 65 11 88 and book you in (local call costs apply) OR
- speak to the correctional centre counsellor (if you need special help and you think the counsellor should call on your behalf).

Legal Information Line is available Monday – Friday 8.30am – 5pm AEST – call 1300 65 11 88

## For assistance with accommodation:

- **Community Re-entry Services (CREST)**

A regionally based re-entry service in all male correctional centres and Townsville Women's Correctional centre

CREST run a range of community and residential programs across Queensland

- **Max Solutions**

Throughcare Service – service which places a strong focus on education and employment pathways.

Available at Borallon Correctional Centre – they provide Post release support to help prisoners readjust to their return to the community.

PH 1800 603 503